

The Commonwealth Association
for Public Administration
and Management (CAPAM)



CAPAM

Institutional Membership

When the Commonwealth Association for Public Administration and Management (CAPAM) was created in 1994, its founders established a special class of membership for senior leaders of organizations with strong commitment to pursuing public service excellence and good governance. Today "Institutional Members" include Ministries, Cabinet Secretaries, Permanent Secretaries and Chief Executives of key public service organizations and leading academic institutions from across the Commonwealth. Together this dynamic international network of organisations forms the foundation of CAPAM and guides its direction, priorities and programmes.

CAPAM



CAPAM Directions and Programme Priorities

CAPAM is a member supported not-for-profit organization with a small secretariat situated in Ottawa, Canada. With all its funding derived from membership fees and registration at conferences and events, CAPAM is very responsive to member needs and concerns.

Operation of CAPAM is guided by an international Board of Directors drawn from the ranks of its Institutional Members. Directors are elected by the membership and serve a two year term.

In response to the interest of CAPAM members, programme and research priority are in the following areas:

- **Public Service Administration:** The scope and depth of public service activities are broad and diverse. In many instances, the public service is the largest organizational entity in the country. Excellence in public administration is essential to oversee financial allocations, human resources, strategic planning and operational implementation.
- **Citizen Service Delivery:** Effective and efficient delivery of citizen service is the hallmark of a well run and finely tuned public service organization. With limited resources and urgent citizen needs, service delivery has to explore innovative approaches, engage citizens, achieve results in the short term and build the foundation for future services.
- **Public Service Leadership:** While elected officials set priorities and define policies, public service organizations have the daunting task of turning these priorities and policies into reality. Strong and ethical leadership is needed to clarify objectives, develop strategies, deploy resources, coordinate activities and motivate support.

With direction from the CAPAM Board and guidance from Institutional Members, CAPAM provides its members with timely articles in its quarterly Review, access to well researched reports in its e-Library, world class conferences to exchange knowledge and experiences, and learning programmes to build key competencies.

Sustaining Good Governance and Public Service Excellence

CAPAM's quarterly publication "Commonwealth Innovations Review" features the latest developments in public administration from the perspectives of expert practitioners and leading academics. In addition to the quarterly Review, CAPAM has recently published over 10 in-depth reports on topics of special interest.

International and regional conferences, delivered in partnership with member organizations, these programmes provide opportunities for public service leaders to discuss evolving issues and strategies. Participants at these events build lasting networks that provide mutual support through the sharing of knowledge, insights and experiences. Over the years, CAPAM has organized over 20 conferences in 10 countries.

Learning programmes and expert workshops, coordinated in partnership with member organizations, develop key competencies and build public service capacity to achieve national priorities and serve citizens. By engaging leading experts and seasoned practitioners as facilitators and lecturers, these programmes have contributed to the professional development of thousands of public servants.

The Value of CAPAM Institutional Membership

As a member supported not-for-profit association of senior public service executives, CAPAM is only as strong as the members that it represents. Institutional Members are the essential foundation of CAPAM, providing the underpinnings for its programmes to support good governance and public service excellence across the Commonwealth. Partnerships and collaboration with member organizations in the design and delivery of programmes ground CAPAM activities to real life challenges.

CAPAM is fortunate to have the support of an impressive family of Institutional Members from all regions of the Commonwealth.

Please consider joining the prestigious ranks of CAPAM Institutional Members. Your annual contribution of US\$3,600 will allow CAPAM to continue its good work across the Commonwealth. It will also provide your organization with the opportunity to collaborate with CAPAM and develop programmes that are customized to the needs of your organization.

Each institutional membership includes benefits for 5 individual representatives.

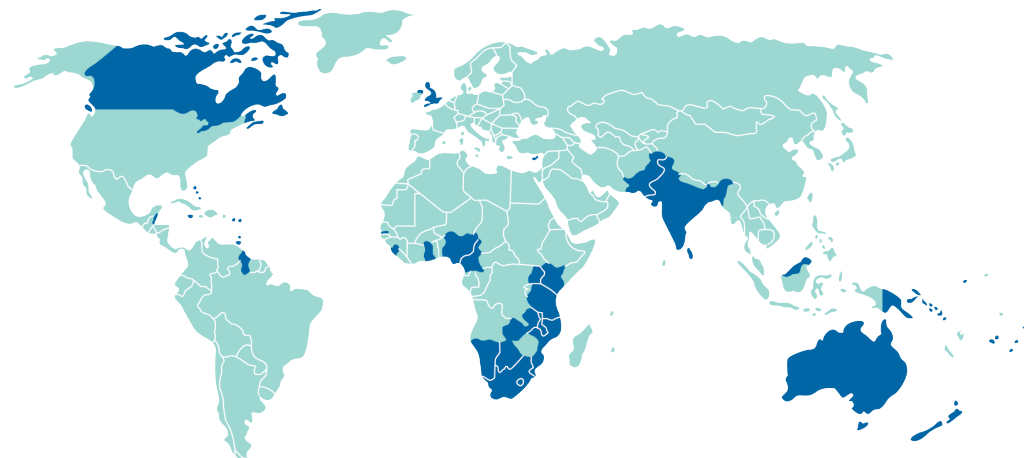
Institutional membership benefits include:

- *Commonwealth Innovations Review* (published quarterly)
- subscription to the *International Review of Administrative Sciences*
- preferential registration and pricing to CAPAM conferences and learning programmes
- access to the CAPAM E-Library
- CAPAM International Innovations Awards programme (eligibility)
- Receive CAPAM publications including: conference and programme reports, Featured Reports, and Annual Reports.
- Exclusive invitations to Senior Leaders Forum and Specialized Workshops

For further information about joining as a member, please contact:

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Institutional Members 2011

Australia

Public Service Commission ***
Department of Human Services

Bahamas

Ministry of Foreign Affairs ***

Barbados

Ministry of Public Service **

Bangladesh

Bangladesh Public Administration Training Centre ***

Botswana

Botswana Institute for Development Policy Analysis
Directorate of Public Service Management ***
University of Botswana, CESPAM **

British Virgin Islands

Office of the Deputy Governor **

Brunei Darussalam

Management Services Department, Prime Minister's Office **

Canada

Ministry of Government Services, Government of Ontario **
Public Works and Government Services Canada *
Treasury Board of Canada Secretariat ***
Canada School of Public Service ***

Dominica

Ministry of Education, Youth Affairs, Sports & HRD **

Ghana

Office of the Head of Civil Service ***
Ghana Institute of Management & Public Administration (GIMPA) *

Guyana

Public Service Ministry ***

India

Indian Institute of Management *
Indian Institute of Public Administration *
Department of Administrative Reforms & Public Grievances **
Gujarat Technological University

Jamaica

Registrar General's Department ***

Kenya

Permanent Public Service Remuneration Review Board
Public Service Commission of Kenya ***

Lesotho

Ministry of Public Service ***

Malaysia

Giatmara Malaysia
Public Service Department Malaysia ***
Institute of Islamic Understanding ***
Universiti Teknologi Mara ***
Prime Minister's Office, MAMPU ***
Malaysia External Trade Development Corporation
National Institute for Public Administration, INTAN ***
Perbadanan Hal Ehwal Bekas Angkatan Tentera (PERHEBAT)
Universiti Putra Malaysia *

Maldives

Civil Service Commission

Mauritius

Min of Civil Service Affairs & Admin Reform ***

Malta

Office of the Head of Service, Office of the Prime Minister ***

Namibia

Office of the President ***

Nauru

Nauru Public Service

New Zealand

State Services Commission **

Nigeria

Office of the Head of Civil Service, Government
of the Federal Republic of Nigeria **
Public Service Institute of Nigeria (PSIN)

Samoa

Public Service Commission ***

Seychelles

Department of Public Administration ***

Singapore

Min of Community Development, Youth & Sports *
Civil Service College **
Infocomm Development Authority of Singapore (IDA)
Ministry of Education *
Ministry of Finance
Ministry of Manpower *
Singapore Housing & Development Board

South Africa

WITS University *
PALAMA *
Ministry of Public Service and Administration ***
Public Service Commission ***

St. Lucia

Ministry of Public Administration ***

Taiwan/Republic of China

Ministry of Civil Service, Taiwan, Republic of China **

Tanzania

National Audit Office
President's Office **
Public Service Commission ***

St. Vincent & Grenadines

Government of St. Vincent & Grenadines *

Trinidad & Tobago

Ministry of Public Administration

USA

Notre Dame University, USA

Uganda

Public Service Commission **

United Kingdom

Commonwealth Secretariat **
Manchester Business School *
National Audit Office ***
National School of Government ***

*** 15+ year members ** 10+ year members * 5+ year members

CAPAM Board of Directors 2010 - 2012

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