

Building Public Service Leadership Capacity

Malaysia

June 22 - 24, 2009



The Building Public Service Leadership Capacity Conference will explore leadership in the context of changing and increasingly complex environments, leadership competencies, leadership in times of change and crisis, and the next generation of leaders. The conference builds on themes, issues and discussions from previous CAPAM leadership conferences in India (2005) and Ghana (2007)



In partnership with the
National Institute of Public Administration (INTAN)
Malaysia



Building Public Service Leadership Capacity

CONFERENCE OVERVIEW

Developing the next generation of leaders may be the single most critical responsibility of senior public service leaders today. This challenge is especially difficult in the unique setting of the public service where organizations are immense, complex and multi-dimensional. Building on the discussions that took place at the CAPAM leadership conferences in India (2005) and Ghana (2007), this conference will focus on the key aspects of leadership capacity building. Over 3 days, the Building Public Service Leadership conference will examine the leadership principles in the context of the Public Service and explore the concepts and practices of Leadership Development. Discussion will include the themes below:

Understanding the Public Service Leadership Environment

If we are to develop leaders that will excel in the public service, we need to understand the environment in which they operate. The prevalent dynamics of non-partisan service, complex governance structures and individual accountability are just some of the key challenges. The conference will draw on the collective wisdom of senior leaders who will lead a discussion on the unique context of leadership in the public service.

Frameworks for Leadership Competencies

While opinions differ on the specifics of leadership competencies for the public service, there is general consensus on the usefulness of

frameworks that can help articulate leadership principles and guide leadership development efforts. To help participants develop a greater appreciation of leadership competency models, the conference will examine various leadership frameworks and explore their similarities and differences from academic and practitioner perspectives.

Leadership in Action

While leadership theory can present a clinical analysis of competencies, skills and styles, the practice of leadership is less formulated and structured. Through a series of case studies and break-out sessions, the conference will examine leadership in action in various circumstances such as sustained organizational change, major policy development and crisis management.

The State of Leadership Capacity Building

In light of the priority for leadership development, many nations have established Public Service Training Institutes (PSTI) to support existing leaders and to cultivate new ones. The management and administration of PSTI's present significant challenges including strategies for aligning training needs with public service reform initiatives, establishing sustainable funding for developmental needs and bridging the distance between PSTIs and academic institutions. The conference will examine effective strategies for established as well as newly formed PSTIs.

Conference Schedule

Monday June 22, 2009	
9:00 - 10:30	Opening Plenary: Building Public Service Leadership Capacity
10:30 - 11:00	Refreshment Break
11:00 - 12:30	Plenary 1: Understanding the Public Service Leadership Environment
12:30 - 2:00	Lunch
2:00 - 3:30	Working Session 1A: Leadership & Gender in the 21st Century
2:00 - 3:30	Working Session 1B: Cultivating the Next Generation of Young Leaders
3:30 - 4:00	Refreshment Break
4:00 - 5:00	Reports from Working Sessions and Discussion
Tuesday June 23, 2009	
9:00 - 10:30	Plenary 2: Frameworks for Leadership Competencies
10:30 - 11:00	Refreshment Break
11:00 - 12:30	Plenary 3: The State of Leadership Capacity Building
12:30 - 2:00	Lunch
2:00 - 3:30	Working Session 2A: Challenges in Building Public Service Leadership Capacity
2:00 - 3:30	Working Session 2B: Pan-Commonwealth Leadership Development Strategies
3:30 - 4:00	Refreshment Break
4:00 - 5:00	Reports from Working Sessions and Discussion
Wednesday June 24, 2009	
9:00 - 10:30	Plenary 4: Political and Administrative Leadership in Action
10:30 - 11:00	Refreshment Break
11:00 - 12:30	Working Session 3A: Leading Major Policy Initiatives
11:00 - 12:30	Working Session 3B: Leadership in Times of Crisis
12:30 - 2:00	Lunch
2:00 - 3:30	Reports from Working Sessions and Discussion
3:30 - 4:00	Refreshment Break
3:00 - 5:00	Closing Plenary Discussion

Call for Workshop Cases

CAPAM invites all members and interested individuals to submit Conference Workshop cases. The purpose of the Conference Workshops will be to encourage and instigate key discussions and learning through the sharing on in-country experiences. Selected cases will be invited to contribute a presentation at the conference workshops and will be given the opportunity to submit their case for CAPAM publication following the conference. Each submitted case must refer to one of the following workshop topics:

- Leadership & Gender in the 21st Century
- Cultivating the Next Generation of Leaders
- Challenges in Building Public Service Leadership Capacity: The Role of Public Service Training Institutes
- Frameworks for Leadership Competencies
- Leading Major Policy Initiatives
- Leadership in Times of Crisis

For complete guidelines, please visit:

<http://www.capam.org/assets/buildingleadership.callforworkshopcases.pdf>



The National Institute of Public Administration (INTAN)

The National Institute of Public Administration (INTAN) is the training arm of the Public Service Department, Malaysia. It began as a modest training centre at Port Dickson in September 1959 and was known then as the Staff Training Centre. The realization to provide formal training to government officers has led to the official setting up of the National Institute of Public Administration (INTAN) in June 1972. INTAN's vision is to develop human resources in the public sector through quality training.

Travel

The conference is located at INTAN's Eastern Regional Campus in Kemaman, Terengganu, Malaysia. The name of the campus is INTAN Kampus Wilayah Timur (INTIM). Their website is: http://www.intanbk.intan.my/intim/m_home/index.php

The nearest airport is the Sultan Ahmad Shah Airport located in Kuantan, Malaysia (airport code is KUA). There are a number of daily flights to Kuantan from the Kuala Lumpur International Airport (airport code is KUL). These flights are 40 minutes and can be booked on the following airlines:

- Malaysia Airlines - <http://www.malaysiaairlines.com>
- AirAsia - <http://www.airasia.com>



Transportation to INTIM

The Sultan Ahmad Shah Airport is a 45 minute drive from the INTIM campus. Transportation will be provided for all CAPAM delegates if they submit their arrival times to lknight@capam.org by June 15th, 2009.

Alternatively, taxis are available to INTIM for approximately \$21USD one-way.

Accommodation

CAPAM suggests that delegates stay on INTIM's campus. All rooms are self-contained and equipped with private bathrooms, TV and ironing facilities. WiFi is available in the rooms and internet facilities are located in various locations on campus.

Rooms are available at a cost of \$38USD per person per night. Rooms will be available for booking upon registration.

Please contact Lucy Knight at lknight@capam.org or 1-613-947-9208 if you have any questions.

**Building
Public Service
Leadership
Capacity**

REGISTRATION FORM

CAPAM Members : \$900 USD
Non-Members : \$1100 USD

Please send your completed form to Lucy Knight, Manager, Events & Programmes at lknight@capam.org or fax 1-613-947-9223.

PERSONAL INFORMATION:

() Mr. () Mrs. () Ms. () Dr. () Other (*please specify*) _____

First Name: _____

Last Name: _____

Job Title: _____

Department: _____

Organization: _____

Mailing Address: _____

City: _____ Postal Code: _____ Country: _____

E-Mail: _____ Telephone: _____ Fax: _____

REGISTRATION FEES:

CAPAM Individual / Institutional Members: () \$900 USD

Non-Members: () \$1100 USD

Join as a CAPAM Member (\$140 USD) and Registration Fee (\$900 USD): () \$1040 USD

METHOD OF PAYMENT:

() Credit Card () Electronic transfer **contact CAPAM for information* () Int. Money Order

() Visa () MasterCard

Card #: _____

Expiry date: _____

Signature: _____

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About CAPAM

CAPAM's mission is to promote the practical requirements of good governance, just and honest government across the Commonwealth countries and beyond.

CAPAM provides a forum for the active exchange of innovations, knowledge and practice in citizen-centered service delivery, leadership development and growth, and public service management and renewal. We serve our members as a centre of excellence in good governance and endeavor to build a more responsive and dynamic public service.

As a non-profit association, CAPAM represents an international network of 1100 senior public servants, Heads of Government, leading academics and researchers located in over 50 different countries across the Commonwealth. The association is guided by international leaders that believe in the value of networking and knowledge exchange and the promotion of good governance for the betterment of citizens across the Commonwealth.



CAPAM

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