

## **2002 International Innovations Awards – Winners, Finalists & Jury**

### **Gold**

#### **Trichy Community Policing: A Novel Experience -- India**

Innovative Community Policing initiatives have effectively met challenges of gang-wars and terrorism in a fragmented Tiruchy City. From status of mutual distrust, "People-friendly Police" has evolved through free flow of information, accountability and ethical image. Partnership between citizens, bureaucracy, elected representatives, non-governmental organizations (NGOs) and philanthropists has improved community's quality of life.

#### **Innovation in Governance: Working Together in a Connected Organization -- Canada**

Ontario is making government work better by creating new ways of connecting and breaking down barriers between traditional hierarchical ministry structures. Clusters of ministries are coordinating policy and planning. A virtual government-wide network has been created to connect the inspection, investigation and enforcement function across ministries. Internal business support services are delivered more efficiently across the organization through enterprise-wide models. Ontario is connecting the delivery of routine public services through multiple channels to meet customer needs.

### **Silver**

#### **Australian Plague Locust Incident 2000/2001 -- Australia**

An effectively coordinated emergency management plan using revolutionary technology and over 600 staff counteracted the 2000/2001 outbreak of the Australian Plague Locust. A plan implemented by the Department of Agriculture and the Agriculture Protection Board (APB) prevented devastation of Western Australia's \$4.5 billion agricultural industry, protecting environmental, social resources and values.

#### **BHOOMI: Online Delivery of Land Record in Karnataka -- India**

In Karnataka, a predominantly agricultural State, land ownership records are all-important. The old manual system provided opportunities for manipulation and exploitation. "Bhoomi" has computerized 20 million records, now available on-line at all sub-district headquarters. This has introduced transparency and freed farmers from extortion. This successful model is being replicated in other States.

### **Bronze**

#### **Community Engagement: leading and facilitating an integrated multi-level initiative -- Australia**

A central agency Division is formed to strategically enhance citizen engagement with government. New and existing programs are aligned in an integrated multi-level initiative. Effective innovations in governance occur through taking government to the people, making government accessible and responsive to the people, linked to whole-of-government improvements and targeted community capacity building programs.

#### **The Enterprise Challenge (TEC) -- Singapore**

The Enterprise Challenge is a revolutionary initiative to harness radically innovative

ideas that can create new value and quantum improvements in the delivery of public services. With S\$10M fund, it has already funded 26 innovations, which have a combined potential of creating S\$472M annually in new value or cost savings.

## **Finalists**

### **Child Labour Elimination and Effective Rehabilitation Society (CHEERS) -- India**

Children, the asset of the nation, are to be nourished, educated and protected in order to assist them to play an active role in the building of a nation. The phenomenon of child labour, which is a consequence of the exploitative systems, operating at the national and international level, not only prevents the future of millions of children, but also restricts the development prospects of the society as well. The existence of child labour is a threat to overall global development.

Taking into consideration the ill-effects of child labour, the Government of India started the National Child Labour Project in 1995 to eradicate child labour. The Tiruchiappalli District Administration launched Child Labour Elimination and Effective Rehabilitation Society (CHEERS) to identify child labourers in hazardous industries, withdraw them from work, provide readily accessible education, to relieve the poverty of their parents and to create general awareness. In a unique way, CHEERS has changed the lives of thousands of children from a life of servitude to a life with dignity.

### **The Canadian Consumer Information Gateway (CCIG) -- Canada**

Canadian Consumer Information Gateway (CCIG) is an award-winning portal providing single-window access to consumer information from a partnership of 300 federal and provincial/territorial government departments and agencies, as well as 150 NGOs. CCIG is built on a unique and flexible management model that jointly maintains information in a cost-efficient way.

### **Kudumbashree: An innovation in tackling urban poverty -- India**

The Urban Community Development Society (CDS) system functioning in the State of Kerala, India under the aegis of Kudumbashree has emerged as an innovative development model of participatory poverty reduction by organizing 1,96,000 poor women and enabling them to control the planning and implementation process of various poverty reduction programmes.

### **Petaling Jaya Community Centre -- Malaysia**

Petaling Jaya Community Centre is a self-reliant smart-partnering innovation in urban governance reaching out to communities' needs by involving empowerment of older persons in decision-making. It is a living testimony of how public and private sector organizations co-exist to mutually work and cooperate to benefit, amongst others, the environment, health and information and communication technology..

### **Public Service Learning Organisation -- Canada**

The Deputy Minister Learning & Development Committee has implemented an innovative governance approach: the Public Service Learning Organisation. A learning organisation is adept at continually improving what it does by making the most of knowledge, ideas and "brain power", as well as instilling an endless curiosity and commitment to inquiry, discovery and intellectual growth.

**CAPAM International Innovations Awards Jury – 2002**

Chair: Hon Geraldine Fraser-Moleketi  
Minister, Department of Public Service & Administration, South Africa

Dr Patricia Turner  
Deputy CEO, Centrelink, Australia

Dr Jeannine Comma  
Director, Centre for Management Development, University of West Indies, Barbados

Mr André Gladu  
Deputy Minister, Canada Economic Development for Quebec Regions, Canada

Mr A.K. Agarwal  
Secretary, Ministry of Personnel, Public Grievances & Pensions, India

Dr Philip von Brockdorff  
Permanent Secretary, Ministry of Agriculture, Malta

Hon Noellie Alexander  
Minister, Ministry of Administration, Seychelles

Ms Lim Soo Hoon  
Permanent Secretary, Ministry of Community Development & Sports, Singapore

Dr Mohan Kaul  
Director General, Commonwealth Business Council, United Kingdom

Sir Kenneth Stowe  
Advisor, United Kingdom