

2008 CAPAM International Innovations Awards

Congratulations to the 2008 International Innovations Awards Finalists!

CAPAM is pleased to recognize the Gold, Silver and Bronze Medal Winners of the 2008 International Innovations Awards.

Gold Medal Winner: Traveller's Road Information Portal (TRiP), Ministry of Transportation, Government of Ontario, Canada



*The 2008 CAPAM International Innovations **Gold Award** was presented by The Hon. David Thompson, Prime Minister of Barbados to Linda Barbetti and Suzanne Cayouette of the Ministry of Transportation, Ontario, Canada.*

Silver Medal Winner: The Speaking Books, The South African Depression and Anxiety Group, South Africa



*The 2008 CAPAM International Innovations **Silver Award** was presented by CAPAM President, Lynelle Briggs, Public Service Commissioner, Australia to Zane Wilson, CEO, South African Depression and Anxiety Group, South Africa.*

Bronze Medal Winner: Local to Global, Giatmara Malaysia, Malaysia



*The 2008 CAPAM International Innovations **Bronze Award** was presented by CAPAM Executive Director and CEO, David Waung to Meriyam Abd Majid, CEO, Ismail Bin Wahid and Ahmad Hamdi Bin Ibrahim of Giatmara Malaysia.*

CAPAM would like to congratulate the ten finalists for 2008:

- **The Speaking Books**, The South African Depression and Anxiety Group, South Africa
- **my cpf: Bridging the Digital Divide**, Central Provident Board, Singapore
- **Mobile Government**, Ministry of Finance, Singapore and Infocomm Development Authority of Singapore, Singapore
- **Local to Global**, Giatmara Malaysia, Malaysia
- **Huduma Bora Ni haki Yako** (Quality Service is a Citizen's Right), Public Service Reform and Dev. Secretariat, Kenya
- **Jan Seva Kendra**, District Collectorate, Gandhinagar, Gujarat, India
- Citizen Centric Approach for Making Safe Motherhood a right for Every Woman, Government of Madhya Pradesh, India
- **Bio-Digester - An Innovation for Organic Farming**, State of Karnataka, India
- **Traveller's Road Information Portal** (TRiP), Ministry of Transportation, Ontario, Canada
- **Our Future Mississauga: Be Part of the Conversation**, City of Mississauga, Canada

2008 International Innovations Awards Programme Jury

Submissions to the International Innovations Awards Programme were judged by a jury of esteemed public-service leaders.

- Hon. Noellie Alexander, High Commissioner to South Africa, Seychelles (Chair)
- Irene Stubbs, Deputy High Commissioner, Bahamas
- Wayne Wouters, Secretary to the Treasury Board, Canada
- D.V. Singh, Additional Secretary, Department of Administrative Reforms and Grievances, India
- Dr. Carlton Davis, Former Cabinet Secretary, Jamaica
- Richard Ndubai, Permanent Secretary, Public Reforms and Performance Contracting, Kenya
- Dato Normah Md Yusof, Director General of MAMPU, Malaysia
- Leith Comer, Chief Executive, Te Puni Kokiri, Ministry of Maori Development, New Zealand

- Mr. Alexander John Stanley, Chief Executive Officer of the Public Service Commission, Samoa
- Joseph Rugumyamheto, former Permanent Secretary of the Civil Service Department, Tanzania

2008 CAPAM International Innovations Awards – Semi-Finalists

CAPAM would like to extend warm congratulations to this year's semi-finalist submissions. The following submissions were ranked in the top 40 of over 120 submissions this year.

Australian Taxation Office - Compliance Programme, Leadership and Management Unit - Australian Taxation Office, Australia

Delivering Customer-Centred Services through the 'Building a Better CSA' Initiative, Child Support Agency, Australia

Traveller's Road Information Portal (TRiP), Ministry of Transportation, Canada

Service Canada College and the Service Excellence Certification Program: Spearheading the Professionalization of the Service Delivery Function in Government, CSPS, Canada

Our Future Mississauga: Be Part of the Conversation, City of Mississauga, Canada

My Account, Canada Revenue Agency, Canada

e-tool for "Monitoring of Resettlement and Rehabilitation" plan in Irrigation Department of Andhra Pradesh, Irrigation & Command Area Development, Government of Andhra Pradesh, India

Citizen Centric Approach for Making Safe Motherhood a right for Every Woman, Government of Madhya Pradesh, India

"Jal Abhishek Campaign" A People's Movement for Water Conservation in Madhya Pradesh - INDIA, Panchayat & Rural Development Department, Government of Madhya Pradesh, India

Chiranjeevui Yojana, Department of Health & Family Welfare, Government of Gujarat, India

Village Defense Parties - Community Policing Project Spreading a sense of responsibility among its citizens, Nasik District, Village Defense Party, India

eGRAM Vishwagram Mission - Driving Digital Inclusion in Rural Gujarat, Rural Development & Housing, India

Bio-Digester - An Innovation for Organic Farming, State of Karnataka, India

New Public Transport in Indore Under PPP Model, Indore City Transport Services LTD., India

Mission Shakti, Women & Child Development, India

Jan Seva Kendra, District Collectorate, Gandhinagar (Gujarat, India), India

The Registrar General's Dpt. Customer Service - Improvements from Bedside

Registration to Service Delivery, Registrar General's Office, Jamaica

Huduma Bora Ni haki Yako (Quality Service is a Citizen's Right), Public Service Reform and Development, Kenya

Local to Global, Giatmara Malaysia, Malaysia

Coastal Erosion Control System - Coast Secure Blocks, The Department of Irrigation and Drainage Malaysia, Malaysia

Bringing Farmers into the Economic Mainstream, Multimedia Development Corporation Ministry of Science, Technology and Innovation, Malaysia

Harnessing New Technology, Department of Civil Aviation, Mauritius

Case Flow Management & Service Excellent, Department of Justice and Constitutional Development, Centre for Public Service Innovation, South Africa

The Speaking Books, The South African Depression and Anxiety Group, South Africa

Community Development Workers, Public Service and Administration, South Africa

Social Transformations - 21 Areas Program, Provincial Government Western Cape, South Africa

SCDF's Community Engagement Programme, Singapore Civil Defence Force, Singapore

my cpf: Bridging the Digital Divide, Central Provident Fund Board, Singapore

10 Touchpoints, Ministry of Information, Communications and the Arts, Singapore

Removing Barriers to Educational Success: Improving Identification and Support for Children with Persistent Literacy Difficulties, Ministry of Education, Singapore

Mobile Government, Ministry of Finance, Singapore and Infocomm Development Authority of Singapore, Singapore

Heritage Portal (H-Portal), National Heritage Board, Singapore

Citizen Connect Programme, Ministry of Finance & Singapore and Infocomm

Development Authority of Singapore, Singapore

Improving Glycemic Control of Diabetic Patients, Ministry of Health, Gov. of Trinidad and Tobago, Trinidad & Tobago

Surveys of Registration System, Ministry of Lands, Housing and Human Settlement, Tanzania

Formalisation of Land Property Rights in Informal Settlements for Economic Empowerment of residents, Ministry of Lands, Housing and Human Settlement, Tanzania

The Property and Business Formalization Program (MKURABITA), President's Office - State House, Tanzania

TASAF-I and TASAF-II, Tanzania Social Action Fund (TASAF) - President's Office, Tanzania